

Please read and acknowledge the following information.

Acceptance of Proposal

Due to market conditions, upon acceptance of the estimate, prices are guaranteed for work commencing within 60 days. After 60 days, revised estimates may be needed and may show a change in price from the original to reflect material and labor cost fluctuations.

The prices, specifications, and conditions of the work to be completed are satisfactory and hereby accepted. Payments will be made as outlined. Robinson Paints is authorized to do the work as specified. Robinson Paints will be providing professional services, materials, or equipment for the improvement of your property for which the contract amount plus change orders will be paid by the signer of this agreement. If payment is withheld, Robinson Paints has the right to enforce our claim by filing a construction lien against your property.

Our Guarantee

We include a 1-year warranty for our workmanship as well as a Limited Lifetime warranty from the paint manufacturer. Paint upgrades also include additional workmanship warranties. All material and labor are as specified, and the work will be completed in an orderly and professional manner.

Payment Information

50% down-payment will be required before beginning of the job, balance is required upon completion on the last day our painters are in the home. Additional expense of 2.95% if paying by credit card. Any requests to complete work outside the scope and specifications of the estimate, or in an order different than our standard procedures, could result in an additional charge. This work must be mutually agreed upon and a change order executed prior to its performance. The beginning of the job is defined as when paint, or other materials are ordered. This takes place at minimum several days before painters enter the home.

Reputation and Lienholders Rights

Robinson Paints is licensed, bonded & insured. Robinson Paints has been in the painting business for over 25 years and has never had a claim filed, defaulted on a payment, or not completed a job that was paid for. We also have many satisfied customers as references. Robinson Paints holds lienholder rights until final payment is received. Per the contract, the balance is due when the scope of work has been completed to your satisfaction or to Industry Standards.

Paint Information

Colors, sheens, and location of paint application are provided by the homeowner. Robinson Paints is not responsible for any decisions of color or sheen. Robinson Paints is also not responsible for any confusing, conflicting, or inaccurate information from the homeowner regarding color, sheen, and its location on the home. Corrections can be made at the owner's expense. Please make sure colors and sheens listed are accurately. Once paint is ordered, it

cannot be returned even if paint work has not begun. Therefore, any color change request after this point will be completed for an additional charge.

Flashing

The term “flashing” is used by paint professionals to refer to the clear difference in finish that often occurs when you retouch shiny or old paints. Touch-up work is when paint is applied to a specific problem area and not the entire surface. Any touch-up work done has a high probability to create flashing due to the new paint not matching the old paint. It is the homeowner’s responsibility to understand this before asking for touch-up work. Any additional work required due to flashing caused by touch-up will be at the homeowner’s expense.

Reference Program

You will automatically be enrolled as a reference for our future customers for 90 days after completion of the job unless you specify to be removed from our reference list. Reference includes communicating with future customers through phone, text, or email about the quality of our work and overall satisfaction.

Additional Notes

Homeowner must be present for final walkthroughs on final day of the job. All touch-ups must be noted that day. Any extra touch-up needed after the crew has left the home will be completed for an additional charge when scheduling allows. This does not include warranty work, which will be done as specified by the warranty.

****Please Note****

****There is currently a paint shortage crisis across the United States. Some products, colors, and sheens are or become unavailable. Alternatives not materials listed on the estimate may be necessary. There may be possible delays due to finding these alternatives ****

****There is also a labor shortage in the United States. We pride ourselves on hiring high quality painters that meet our standard of work. There is currently a short supply of these skilled laborers. Please be patient with the hard working laborers who did show up.****

We appreciate you choosing Robinson Paints & Improvements. We look forward to getting started on transforming your home!